Accomplished BI professional with 7+ years of experience in successfully delivering multiple reporting projects to top companies with various business focus. Hands on experience with business analysis, data analysis, project planning, Report Development, QA, Implementation, and Training Support. Effective Communicator and Critical Thinker who can provide solutions and deliver projects in a timely manner. Proficient with Requirements Gathering, UAT, Iterative model, agile model, Project Management, Team Building, Presentations, Resolution Planning and Change Management.

**Technical Expertise**

* SAP Business Objects XI R2/R3 & 4.0
* Crystal Reports XI R2/ XI R3/2011& 4.0
* SAP BO Dashboards/ Xcelsius 2008
* SQL Server 2008/2005
* MS Team Foundation Server
* Oracle SQL Navigator
* PL/SQL Developer 7
* Oracle SQL Developer 3
* Teradata
* PG Admin III
* MS Office Suite: MS Project, MS Office, MS Visio, MS Access
* MS SharePoint

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**PROFESSIONAL EXPERIENCE**

**Fallon Health January 2013- Current**

**Worcester, MA**

***Senior BI Analyst***

* Created new Universes and reports in Crystal Reports and Webi
* Enterprise level Reporting experience with multiple types of data
* Migrate reports from Business Objects XI to Business Objects 4.0
* Led UAT sessions and Requirements Gathering Meetings
* Led Data Model (Universe) Presentations
* Led JAD sessions
* Train users in the newly implemented BO 4.0 suite
* Good conceptual knowledge of data modeling/ETL
* Work along side with Data architects and data modelers in designing the new universe(s)
* Conduct meeting with Junior developers and analysts with development of new reports
* Led to develop and design on boarding guide and user guide for fellow developers and analysts
* Created App Dev Guide Best practices and Standardizations in BO for developers
* Developed data base driven Dynamic prompts and parameters in user reports
* Worked with offshore and On shore developers in implementing the newly designed universe and reports
* Acquired vast knowledge in the healthcare industry data model
* Worked closely with Project manager and Director in identifying issues in IT and help fixing it
* Collaborate with the reporting team to collect requirements, understand and implement report functionalities for business
* Document Functional and Technical Design Documents

**EMC October 2012 – January 2013**

**Hopkinton, MA**

***Business Objects Reporting Analyst***

* Create new Webi reports and Dashboards from Existing GreenPlum database
* Used Xcelsius to build dashboards from different data sources such as Universe, Webi reports, and Excel using Live Office and QAAWS by getting dynamic and Static data
* Train clients on the newly implemented Business Objects 4.0
* Worked extensively on Data Integrity, Data Analysis and Data flaws
* Decode Stored Procedures to transform them to dynamic SQL codes in the Universe
* Use all the functions of WEBI to replicate and redesign reports from MS Access
* Facilitate meetings for technical and business decisions with Business and other analysts
* Work as a liason between business and IT team in creating different Development, Testing and Production Environment
* Create long term goals for the team
* Helped with the Project plan and timeline
* Create custom SQL that can be used in BO
* Help analysts with report testing by setting up use cases, unit testing, regression testing etc.

**Wolters Kluwer Health (UpToDate Inc.) June 2012 – October 2012**

**Waltham, MA**

***Lead Business Objects Consultant***

* Work alongside with the BI manager in developing new reports, modifying existing reports, and designing semantic layer such as universe design and custom commands in crystal reports
* Collect new requirement documentation, facilitate design and planning meetings with clients and business users
* A power user of Rally Agile Project Management tool
* Created various reports in Webi/ Crystal/ and applied Universe changes on a regular basis
* Applied hardcoding LOVs or making dynamic Prompts and other filter conditions in reports
* Utilized SQL queries in the Oracle SQL Developer tool and created custom queries for customized reports
* Assist with Quality Assurance of Reports by giving directions in testing and keeping close contact with customers, DBAs and testers.
* Led SCRUM meetings with Directors and Project Managers in implementing and developing discussions for report development and environment design
* Held meetings with VPs and directors in modifying and/or creating new Executive metrics and reports
* Run UAT and training sessions as a project lead

**Fedex Express**

**Memphis, TN November 2011 – May 2012**

***Business Objects Consultant***

* Created Dashboards and scorecards in Xcelsius usng QAAWS and Live Office
* Create complex Universes using Derived tables, aliases, contexts and define cardinalities in join according to the data model.
* Work with managers, business users and business analysts in gathering and creating design docs, technical docs, BRS etc.
* Experience working on complex Universes which includes numerous contexts, conditions, and aliases
* Develop numerous complex reports in Webi using variables, multiple queries, custom SQLs, merge dimensions, variables, ranking, sections etc.
* Facilitate meetings with business team alongside managers and team leads while developing and presenting products
* Led UAT and Unit testing before Reports went into Production
* Create Use Cases for testing and UAT
* Worked on EDW Teradata environment for data extract, data loading and to help with Universe and report design
* Publish, schedule and create reports in Infoview as per use request or requirement
* Create various Reports that include cross-tabs, charts with multiple measures and dimensions, and other design approaches.
* Create custom hierarchy of objects in the Universe for drill down purpose and scope of Analysis in the reports
* Provide advise to the business with analyzing the project scope and impacts of the project timeline using MS Project

**Accenture/ Pfizer May 2011- November 2011**

**Collegeville, PA**

***Business Objects Consultant: Business/ Technical Lead***

* Collect requirements from Business Users to create Universe(s)
* Work with data modeling team to design reporting layers and views
* Create Table Structure and assign new table/field names with the Data integration team
* Help in creating test cases for Unit test, System test, and Regression test
* Lead the project in all four phases- Planning, Design, Test and Implementation
* Work with Business users and Project manager to understand data design, create report design document, universe design document, understanding document and Test scenarios
* Work alongside with Project manager in leading the project onshore and offshore
* Participate and Facilitate meetings and discussions with directors and senior directors and other business users to comply and understand the report requirement
* Implement and give training session to train Power Users/Managers in BO functionality and to use the reports
* Gather requirements with stakeholders and create dataflow diagrams, functional specifications, technical specifications, security requirements and other related project management documents
* Work with business partners and the internal IT team to refine the data mapping requirements, identify anomalies, and resolve issues
* Help Power users and business analysts in creating complex Adhoc reports and train managers and online users on Online reports
* Create internal documents such as Query log, Error log, Risk log and defect tracker
* Lead UAT sessions

**Oco Inc. March 2010 – May 2011**

**Waltham, MA**

***BI Analyst; Business Objects Consultant***

* System study, interaction with users & management, performance of analysis, designing, coding, and testing & implementation of the system.
* Prepare Business/Technical Requirements, Design Templates, Development Standards documents and Detailed Design documents.
* Assist in creating users and assigning them appropriate access rights
* Facilitate daily meetings with client manager and other team members on the progression of universe and report development
* Help design complex universes by using advanced features in Business Objects like Aggregate Awareness, Derived Tables, Index Awareness, Cascading Prompts and Custom Hierarchies.
* Work on resolving join path problems such as Loops and Traps by creating aliases and contexts.
* Create periodical reports: daily, weekly, monthly, quarterly, annual reports for different types of claims and for different Business Units.
* Create complex sales reports in Business Objects including complex cross tab, summary reports.
* Generate pictorial views in the form of 2D, 3D & Pie Charts from existing Reports and Chart Wizard

**Cambridge Hospital May 2004 – December 2009**

**Cambridge, MA**

***Application Support/ Business Analyst***

* Conduct workflow, process diagram and GAP analysis to derive requirements for existing systems enhancements
* Assist with user testing of systems, developing and maintaining quality procedures, and ensuring that appropriate documentation is in place
* Liaison for projects with other corporate departments, including Executive, Legal and Information Services as well as vendor relationships
* Was the gatekeeper for Change requests on existing reports in production
* Assist in development of training materials for new technology and process improvements
* Experience in creating design documentation related to system specifications including user interfaces, security support and control, performance requirements and data conversion
* Performed manual testing in parts of the projects as required
* Facilitate Meetings with directors, clients, medical professionals and gather requirements as necessary
* Create Strong rapport and relationship with multiple software vendors and other internal clients
* Create department related reports in Crystal Reports XI
* Collect report requirements from Business then generate fuctional and technical Specifications

**EDUCATION:**

Bachelor of Science in Business Management, Cambridge College, Cambridge, MA